

Easterling, Deborah

284632

From: Easterling, Deborah
Sent: Friday, January 23, 2015 4:17 PM
To: 'Allison Rogers'
Subject: RE: Keep Uber Running!!

Dear Ms. Rogers,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Allison Rogers [<mailto:allisonurogers@gmail.com>]
Sent: Saturday, January 17, 2015 10:09 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Keep Uber Running!!

I can't believe this is actually happening-a safe, reliable and affordable cab service is being taken away from thousands of people. It is our choice to use Uber and pay a little extra to use a quality cab service. Many tourists who come from all over country are even familiar with Uber and know how to use it so it makes experiencing the city much less of a hassle for them. I have had nothing but great experiences with Uber, including one man meeting my husband the next day to give him his cell phone he had accidentally left in his vehicle. Give us the choice of using who ever we like for a cab service.
Thank you!

Sent from my iPhone

RECEIVED
JAN 23 2015
PSC
421.1/DMB

Easterling, Deborah

From: Easterling, Deborah
Sent: Friday, January 23, 2015 4:17 PM
To: 'Charles Kinney'
Subject: RE: Uber

Dear Mr. Kinney,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Charles Kinney [<mailto:charles.kinney@gmail.com>]
Sent: Saturday, January 17, 2015 10:08 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

I am disappointed to learn the PSC issued an order for Uber to cease and desist all rides in South Carolina.

I live in Columbia, SC and the cab system here is a joke. The cabs are too expensive, too slow to pick up riders, and if there happens to be a holiday going on forget it. Average car wait time on New Year's Eve was 3 hours.

We need better, cleaner, and speedier choices in SC. Uber is that.

I realize this is all political, and the cab association has lobbied heavily against Uber in SC and every other state where they've entered the market. However, Uber is healthy competition for cabs. The cabs know this, which is why they've lobbied so fervently against Uber.

I request the order be rescinded. PSC should be acting on the citizens' best interest. I fail to see how this order does that. It stifles a safe, clean, lower prices option.

Sincerely,

Charles Kinney

Easterling, Deborah

From: Easterling, Deborah
Sent: Friday, January 23, 2015 4:04 PM
To: 'nm59698.'
Subject: RE: Why get rid of Uber?

Dear Mr. Mitchell,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: nm59698 . [<mailto:nm59698@gmail.com>]
Sent: Saturday, January 17, 2015 9:49 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Why get rid of Uber?

I have to say that I absolutely HATE taking cabs in SC. They are unreliable. I live in Charleston, SC and have taken many cabs from downtown to my home. I recently found Uber and I discovered that this is the service that I wanted to use. It is convenient, accurate, and reliable. I can't tell you how many times I have called a cab company and been told your ride will be there in 15-20 minutes only to have to wait for an hour. That is UNACCEPTABLE! With Uber I can track where my ride is at and see just how far away it is. I usually call a cab to pick me up from the same location because I know how much it will cost me from that location. The last 6 cab rides from same pick up to same drop off have been 6 different prices. That is unfair and UNACCEPTABLE. With Uber they give me an estimated amount and I do not have to worry about it being more than that amount. The cab drivers I have experienced in Charleston are often times rude and the ride is not enjoyable at all. Uber drivers are usually very pleasant to interact with. The decision to ban Uber in SC is a mistake. I for one will never use another cab company in SC. I ask that you find a way to make Uber work in SC. Thank you for your time and consideration to my complaint about the inadvisable decision to ban Uber in SC.

Nick Mitchell

RECEIVED
JAN 23 2015
11:05 AM

Easterling, Deborah

From: Easterling, Deborah
Sent: Friday, January 23, 2015 4:03 PM
To: 'Sandy Henderson'
Subject: RE: UBER

Dear Sandy & Hal Henderson,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Sandy Henderson [<mailto:gokats2@bellsouth.net>]
Sent: Saturday, January 17, 2015 9:42 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: UBER

Hello- As you are focused on "public service" I would like to express my desire as a South Carolina resident to be able to use UBER in SC. My husband and I plus both our sons (one in Washington DC and one in Boston Mass) are HUGE UBER fans. Our experience has been nothing but 5 star. We can order a car, watch it coming to our location, communicate with the driver by cell phone if needed, enjoy the safety of no money being exchanged and travel in a clean car. The taxi rides I have can do NONE of this! On my last visit to Boston, I had to use a taxi from the airport. My driver did not know how to find the address I needed to go to and asked me to use my cell phone maps feature to find my sons home. There was also a language challenge. We made it but not without a great deal of effort on my part (extra time, giving directions etc) and a \$50 dollar cab fee. When returning to the airport I could use UBER and all I had to do was request a ride and enjoy the trip to the airport. Night and day experience and most importantly I felt much safer! A factor which I know those interested in "public service" will appreciate!

I am confident upon further review (take a ride!) the PSC will allow SC residents to enjoy the same benefits as others in the nation. Get on the bandwagon for safe travel in SC!!!

Sincerely,

Sandy & Hal Henderson

RECEIVED
JAN 23 2015
10:00 AM
PSC

Easterling, Deborah

From: Easterling, Deborah
Sent: Friday, January 23, 2015 4:18 PM
To: 'Gretchen Smith'
Subject: RE: Uber

Dear Ms. Smith,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Gretchen Smith [<mailto:gretchen.r.smith@gmail.com>]
Sent: Saturday, January 17, 2015 10:09 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

Uber has saved me from getting a DUI numerous times. It has probably even saved my life or someone else's life. The fact that you would stop a service that helps people be responsible drinkers is irresponsible. I just hope you all realize how much this service helps people.

Sent from my iPhone

RECEIVED
JAN 23 2015
10:09 AM
PSC